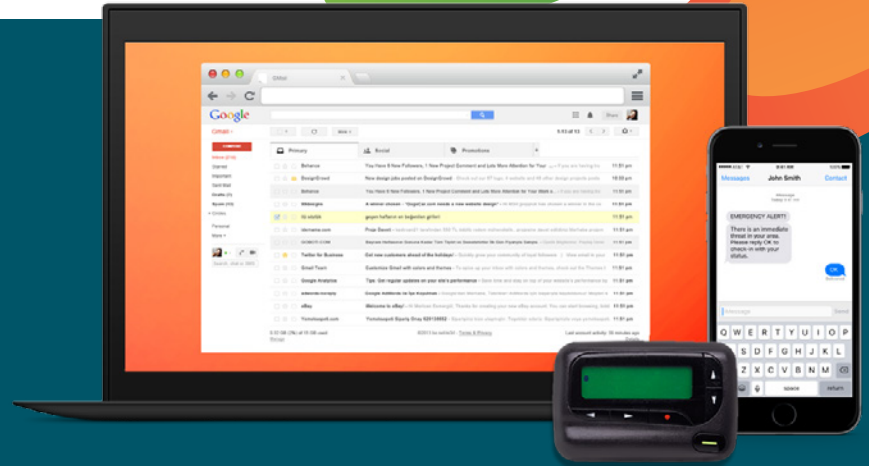




Layered**Solutions**

EMAIL, SMS & PAGER SUPPORT

Automate communications, reach stakeholders instantly and discreetly through tools they already use every day.



PRODUCT OVERVIEW

- Faster connections, fewer manual processes free up staff to tend to students, patients or customers, and higher priorities.
- Budget-friendly integration with existing technology and simplified technology management from a centralized dashboard.

PRODUCT FEATURES

- Automate email responses to pre-set keywords in subject line (e.g., tornado).
- Pre-set triggers to page appropriate staff and deploy outgoing emails.
- Page to cell phones using text and voice.
- Support for traditional pagers, in-house paging transmitters, Vocera Badges.

PRODUCT BENEFITS

- Faster dissemination of critical information enhances routine and emergency operations.
- Reduce staff workload by eliminating manual processes so they can focus on higher priorities.
- Integration with existing technology keeps costs low and enables you to upgrade, add or enhance capabilities over time.

QUESTIONS? REACH OUT TO US:

317-564-3208 • LAYEREDSOLUTIONSINC.COM

Technical Specifications

REQUIREMENTS

Email output is included in the server package. An interface to the email server is required. SMS and pager support integration to existing pagers and/or cell phones' text messaging. A one-time license per pager is required.

Software

- Text Messaging / Paging Module (Monthly charges for SMS apply.)
- Tier 1 License per end device
- Email to Paging Gateway (optional)

Equipment

- Server Platform - one of the following components:
 - ▶ Small Intel Server: Model-NUC Small Form Factor (LSI-H10200)
 - ▶ Dell Server: Dual Power, Hardware RAID (LSI-H10302)*
 - ▶ Virtual Server: Requires client to provide virtual environment and network/tech support
 - ▶ Customer Provided Server: Minimum server requirements*

Network

Server

- 1 static IP, subnet, gateway, DNS, per device
 - ▶ 3 static IPs, subnet, gateway, DNS, per device if using a redundant configuration
- Standard power (110V or 220V) per server
- Ethernet network connection required for each server
- UPS recommended
- It is the responsibility of the customer to appropriately configure their network equipment so that the server pair appears to be residing on the same network and subnet.
- *NOTE: Serial and parallel ports have been disabled on the LSI server*

Email

- Name and IP address of email server for relay: _____
- Customer to create MX record for `servername.domainname` (may need to contact their ISP)

Cell Phone Text Messaging

- 1 license for each text messaging device.

Pagers (Paging Provider)

- Name of paging provider: _____
- SNPP paging address: _____
- Requires port 444 open

* optional redundant configuration



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layeredsolutionsinc.com

ABOUT LAYERED SOLUTIONS

Layered Solutions is an experienced emergency management solutions provider that streamlines and simplifies emergency, safety and routine communication.

We support clients in education, healthcare, industrial, commercial and government by integrating technology to reach all of the right people with the right information simultaneously, for faster response times, safer environments and even life-saving results.

WHAT SHOULD YOU DO NEXT?

Call us at **317-564-3208** or email info@layeredsolutionsinc.com to find out more, set up your communications and emergency management assessment, webinar or on-site demo.